

Frequently Asked Questions

Contributed by Administrator

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Impounded Vehicles

If your vehicle has been impounded you must get a release from the law enforcement agency that ordered the vehicle to be towed. You must have a valid ID and pay your bill in cash or with credit card. **Stored Vehicles**

Stored vehicles can be picked up at anytime by the registered owner or agent with valid ID once the fees are paid in cash or with credit card. **Private Property Tow Away**

If you illegally parked your vehicle in a red zone, tow away zone, in a driveway or private parking lot chances are your car has been towed away. Towed vehicles can be released at anytime with the proper ID, fees paid in cash or with credit card. **Abandoned Vehicles**

Abandoned vehicles are very common. The registered owner of the vehicle is still responsible for the disposal of it. Abandoning the vehicle on the street to get rid of it doesn't mean the registered owner is released from legal responsibility. We tow away the vehicle for the law enforcement agency and attempt to contact the owner to pay all towing and storage fees including the disposal of it. If the vehicle is not paid for, the account is turned over to a collection agency for non payment of a towing and storage bill. your good credit rating will be negatively affected. Don't let this happen to you!

After hours release fees apply at night, on weekends and all legal recognized holidays!

Accepted forms of payment are cash, Visa, Mastercard, American Express, Discover Card. NO CHECKS ACCEPTED!!